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Press Release

Debt advice training for CIPD London members

Consumer Credit Counselling Service (CCCS), the UK's leading debt charity, ran a training event for the Chartered Institute of Personnel and Development (CIPD) London last week. The evening event gave the group's members an overview of how to provide debt advice and money guidance to employees.

CCCS runs a range of training programmes and courses including dealing with debt and personal money management, which train people in giving practical and effective advice to individuals in financial difficulty. CCCS trainers help HR staff offer an enhanced employer benefits scheme with effective money advice training to help reduce stress and absenteeism.

Michael Moran, Chair of CIPD London, who organised the event, says he believes those working in HR need to develop the skills to help them support staff who are struggling financially: "By equipping themselves with the skills and knowledge to advise staff with financial problems, HR professionals can help staff personally while reducing any negative impact on an employees ability to do their job."

Helen Handzel, the CCCS Training Consultant who delivered the training says: "Never have personal money management skills been so important. The recession has made debt and personal money management advice a vital tool in a personnel professional's skill-set."

Details of upcoming CCCS Training can be found at www.cccs.co.uk/Training.aspx

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Notes for editors:

1. CCCS operates a dedicated free-phone helpline (0800 138 1111), open 8am to 8pm, Monday to Friday.
2. CCCS operates *Debt Remedy*, an online counselling service available round the clock at www.cccs.co.uk for those who prefer an anonymous option.
3. CCCS's ethos is to help the "can't pays", not the "won't pays", and does not condone debt avoidance. CCCS always aims to help its clients pay back what they owe, in a realistic timescale and manner that is suited to each individual's situation.
4. CCCS is self-funding. Lenders share with the charity the benefit they receive from its operation, making a donation from the money repaid to them. This allows CCCS to retain its independence and ensure that its advice is always in the best interest of the client. CCCS aims to separate the "can't pays" from the "won't pays".