

We Hear You – free online debt advice from StepChange Debt Charity

StepChange Debt Charity is one of the few debt advice providers that offers [truly, end-to-end debt advice online](#) where a client can complete the debt advice process, and select their solution in one session.

They've just launched a new campaign, 'We Hear You', aiming to raise awareness of getting debt advice online, to reach more people who need help with their debt.

How you can help

You can help StepChange help more people by letting your customers know about online debt advice, available at www.stepchange.org

Their [three-step referral guide](#) can help you identify customers who might need their support. Customers might not have the time to start a debt advice session there and then, or may need time to prepare and gather their information. The online tool makes it easy for them to access debt advice whenever they've got time, day or night.

What this means for your customers

By highlighting the availability of StepChange's end-to-end online debt advice, you can help ensure that more people who need debt advice are able to find it in a way that works for them.

Customers don't have to use the online channel and can call StepChange if they prefer, but it's important that they're aware that they can seek advice online if they find it hard to talk about their problem debt.

Visit www.stepchange.org to find out more about StepChange and their online debt advice service.